

Terms & Conditions

NEW ACCOUNTS

New accounts are subject to credit approval. Customers should complete and submit a Sunlite credit application. Please allow two weeks for processing. You will be notified accordingly.

PAYMENT TERMS

Net 30 days subject to credit approval. All past due invoices are subject to a 1% interest charge, each month the invoice remains unpaid.

C.O.D.

A check must be presented to the courier upon delivery of all C.O.D. shipments. All C.O.D. fees are the responsibility of the customer. Drop shipment service is not available on C.O.D. orders.

MINIMUM ORDER

There is a \$75 minimum order. Orders under \$75 will be charged a \$10 small order charge.

ADDING TO AN ORDER

We will do our best to add to an existing order. However, if it's not possible, we will treat it as a new order and has to comply with all terms of a new order.

BACK ORDERS

All back orders will be shipped as soon as possible. If the customer has a "NO BACK ORDER POLICY", it must be communicated at the time the order is placed.

CANCELING AN ORDER

We will try to comply with your request to cancel an order. However, we can't be responsible for cancellations. Canceling an order may be subject to a restocking charge, depending on the status of the order in our system. Customized specialty items are non-refundable.

SHIPPING & DROP-SHIP

We provide FREE delivery in the local N.Y. Tri-State area with minimum order.

A charge will be applied to shipments delivered to a destination other than the customer's shipping address for orders less than \$150. Any damages or additional fees (e.g.: re-delivery charge), are the sole responsibility of the ordering customer.

FREIGHT

Prices include freight for NYC Tri-State customers only.

PACKAGING / DAMAGES

All packages are packed with great care using the best packing methods available. If damages occur in transit, "DO NOT REFUSE THE SHIPMENT." It will cause you unnecessary shipping expenses and delays in your order. File a claim with the carrier for the loss or damage. The carrier is responsible for breakage during transit. We will try to assist you in collecting your claims for loss or damage.

RETURNS / SHORTAGES

A written RMA must accompany all returns. A restocking charge may apply to all returned merchandise. All shortages must be reported within 24 hours of receiving the order.

PRICES

Prices are subject to change without any notice.

PRODUCT & DESCRIPTIONS

We are not responsible for any typographical errors.

Specifications may change without notice.

Images are for illustration purposes only and may vary from actual product.

SIZES & MEASUREMENTS

All sizes and measurements are in inches, except where specified.

Actual product sizes may vary.